

My name is Alicia, here's a bit about me:

- Joined Ansible in January, 2018
- Lead Technical Writer since June, 2018
  
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## A brief history of the survey:

- First suggested at AnsibleFest 2018
- Finally implemented November/December 2020
- Plan annual survey in future



We did a few things well in this first survey.

- Short and simple
- Open for a reasonable time period
- Publicized well



We made a few mistakes in this first survey.

- No “DevOps” option for role
- Some questions should have been multi-option
- Asking about employer (RH, Partner, Other) made some respondents anxious
  - this was actually intended to make sure the RH sales staff didn't flood the survey with answers



## What did people say about our documentation?

- Generally happy
- Not much difference in happiness based on other responses (role, goals, or time using Ansible)
  - see Greg Sutcliffe's statistical analysis:  
<https://emeraldreverie.org/2021/02/23/docs-survey-2020-results/>



## Top message.

- Bring back the index pages
  - which we have done, thanks @felixfontein
  - all plugins by type:  
[https://docs.ansible.com/ansible/latest/collections/all\\_plugins.html](https://docs.ansible.com/ansible/latest/collections/all_plugins.html)
  - all modules:  
[https://docs.ansible.com/ansible/latest/collections/index\\_module.html](https://docs.ansible.com/ansible/latest/collections/index_module.html)



### Other things people told us about the docs.

- Improve the site search
- Improve the table of contents
- Contributing is easy, but many people think they have nothing to contribute





**THANKS!**



## QUESTIONS?

My contact info again:

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